



# Brian Glover

// MBA · PMP · Certified ScrumMaster · Security+ · AWS Certified Cloud Practitioner

Results driven IT product and project manager with more than a decade of experience leading enterprise wide digital transformation, technology refresh and IT operations across federal agencies. Brian leads scalable, secure IT solutions spanning cloud services, data security and business continuity, and guides cross functional teams through complex projects with Agile and Scrum. He is recognized for strategic vision, risk management and collaborative leadership, with a passion for better user experiences and operational efficiency.

Strategic IT Product & Project Manager

Digital Transformation

MBA · PMP · CSM

USCIS · USDA · DHS · ICE · USPS

Waldorf, Maryland

|                |                                                                                                                  |
|----------------|------------------------------------------------------------------------------------------------------------------|
| LOCATION       | Waldorf, Maryland                                                                                                |
| OPENNESS       | Open to roles                                                                                                    |
| PATHLOCK       | Not connected                                                                                                    |
| STATUS         | Best aligned for senior IT product manager, IT program and project manager and digital transformation lead roles |
| CURRENT        | Product Manager, USCIS                                                                                           |
| FOCUS          | Product lifecycle, Agile delivery, IT contracts, risk management and federal IT compliance                       |
| LINKEDIN       | <a href="https://www.linkedin.com/in/brian-glover-mba">www.linkedin.com/in/brian-glover-mba</a>                  |
| PUBLIC PROFILE | <a href="https://pathproof.accumentum.net/p/brian-glover">pathproof.accumentum.net/p/brian-glover</a>            |

## 01 By the Numbers

**\$2.5M**

### Adobe Connect Initiative

Led the USCIS web conferencing rollout that improved communication for more than 24,000 employees.

**7,000+**

### PHIS Users

Oversaw Agile development of the USDA Public Health Information System Domestic program and its public and private sector user base.

160

### Systems Secured

Delivered program management support and security oversight for 160 USPS information systems as an ISSO.

7+

### Years Leading myUSCIS

Product Manager since September 2019 for the myUSCIS immigration e-filing platform serving millions of users.

## 02 Highlights

USCIS · PRODUCT MANAGEMENT

### myUSCIS E-Filing Automation

Brian leads development and automation of the myUSCIS immigration e-filing platform, from roadmap and launch through post-launch enhancements driven by user feedback and analytics, cutting processing times and improving accessibility.

Product Roadmaps · Automation · Cloud · User Experience

USDA · BRANCH CHIEF · COR

### Rural Development Technology Refresh

Led project managers and IT specialists delivering enterprise IT for USDA Rural Development Programs, modernized legacy systems through a major technology refresh, and managed multi-million-dollar IT contracts.

Agile · Tech Refresh · COR · Contracts

USCIS · ENTERPRISE COLLABORATION

### Adobe Connect for 24,000+ Users

Delivered a \$2.5M web conferencing initiative with Agile teams, on time and within budget, with risk assessments and mitigation that kept performance and data security on track.

Adobe Connect · Risk Management · Agile · Budget

USPS · ISSO

### Security Oversight for 160 Systems

Provided technical leadership on FISMA, NIST, PCI DSS, SOX and PII compliance and advised senior management on protecting sensitive data and externally facing systems.

FISMA · NIST · PCI DSS · SOX

## 03 Experience

USCIS · PRODUCT MANAGEMENT

Sep 2019 to Present

### Product Manager

- Leads development and automation of the myUSCIS immigration e-filing platform for millions of users.
- Owns the end to end product lifecycle, roadmaps and launches aligned with the USCIS mission.
- Leads cross functional teams implementing scalable cloud based solutions in line with federal IT standards.

USDA · LEADERSHIP · CONTRACTS

Sep 2017 to Sep 2019

### Project Management Branch Chief / Contracting Officer Representative (COR)

- Led project managers and IT specialists delivering enterprise IT for Rural Development Programs.
- Oversaw Agile development of systems including the PHIS Domestic program for 7,000+ users.
- Managed multi-million-dollar IT contracts and set policy for risk management, disaster recovery and business continuity.

USCIS · WASHINGTON, DC · IT PROJECT MANAGEMENT

Aug 2012 to Sep 2017

**IT Project Manager**

- Led the \$2.5M Adobe Connect web conferencing initiative for more than 24,000 users.
- Managed Agile cross functional teams and ran risk assessments and mitigation strategies.
- Streamlined project delivery to reduce costs and improve system reliability.

DEPT. OF HOMELAND SECURITY (DHS HQ) · IT PROJECT MANAGEMENT

Jul 2010 to Aug 2012

**Information Technology Project Manager**

- Developed acquisition documentation including performance work statements, quality assurance plans and cost estimates.
- Oversaw IT data security, disaster recovery planning and business continuity strategies.

IMMIGRATION CUSTOMS ENFORCEMENT (ICE) · IT PROJECT MANAGEMENT

Jul 2008 to Jul 2010

**Information Technology Project Manager**

- Led Agile development of the General Counsel Electronic Management System (GEMS) and eDiscovery systems.
- Led developers, designers and legal experts to meet OMB and federal security standards.

UNITED STATES POSTAL SERVICE · INFORMATION SECURITY

Jun 2005 to Jul 2008

**Information System Security Officer**

- Delivered program management support and security oversight for 160 USPS information systems.
- Led compliance with FISMA, NIST, PCI DSS, SOX and PII regulations and advised senior management on sensitive data protection.

## 04 Credentials & Qualifications

Vendor certifications are holder-asserted unless a live issuer check succeeded

PMI

**PMP®**

Project Management Professional, with PMP training with Accumentum in April 2025.

COMPTIA

**Security+**

CompTIA Security+ certification, with Security+ training with Accumentum in September and October 2026.

AWS

**AWS Certified Cloud Practitioner**

Foundational AWS cloud certification supporting his cloud based product work.

AGILE

**Certified ScrumMaster**

Listed in his professional headline alongside the PMP, backing years of Agile and Scrum delivery.

PMP · PMI

Holder-asserted

Security+ · CompTIA

Holder-asserted

AWS Certified Cloud Practitioner · AWS

Holder-asserted

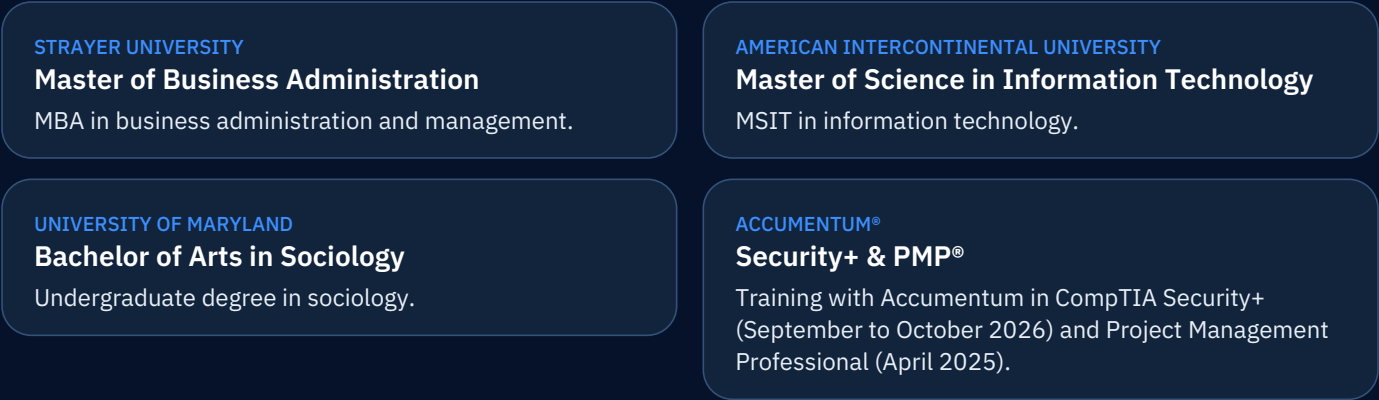
## 05 Technical Skills



## 06 Let's Put Brian To Work

Best aligned for senior IT product manager, IT program manager, Agile delivery lead and digital transformation roles across federal and enterprise organizations.

## 07 Education



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